

Terms & Conditions of Sale

Order Desk

All orders are to be placed through the Peachtree Marketing order desk at 1735 Bayly Street, Unit #1, Pickering, Ontario L1W 3G7. The hours of operation are Monday to Friday, 9:00 am to 5:00 pm EST. Please order by catalogue number and include a short description of the goods ordered.

Contact Us

The Peachtree Marketing order desk can be reached at Phone **(905) 420-8283**
toll free phone **(866) 545 8502**;
fax **905 420 2405**
toll free fax **(800) 363 9040**
email **sales@peachtreemarketinginc.com**.

New Accounts

All initial orders are to be prepaid by cheque payable to Peachtree Marketing Inc. in advance of initial shipping date unless credit has been approved by Peachtree Marketing prior to the date of shipment.

Terms

The terms of sale are Net 30 unless specified otherwise. Interest will be charged at 1½ % (per cent) per month and will be added to all overdue accounts.

Shipments

Minimum order is \$500.00 net. All orders less than \$1,000.00 are shipped F.O.B. Peachtree Marketing warehouse. Orders \$1,000.00 net or more are shipped prepaid. All orders from Yukon and NWT are shipped F.O.B. Peachtree Marketing warehouse.

Back Orders

All backorders will be held unless Peachtree Marketing is notified through its order desk.

Claims

All shipments must be checked upon receipt and any shortages must be reported directly to Peachtree Marketing through its order desk within 48 hours of receipt of said short shipment. All shipments received where the outer packaging of goods is damaged should be signed for in 'damaged condition' and customer must make a claim to the carrier of the goods within 48 hours of receipt of such goods. All shipments that are received in 'damaged condition' must be reported to Peachtree Marketing through its order desk within 48 hours of receipt of such goods.

Warranty

Peachtree Marketing guarantees its products against defect due to faulty materials and workmanship. The period of guarantee is 12 months from the date of sale, unless otherwise specified. This guarantee does not cover damage due to wear and tear, misuse, accidents arising from any cause and/or abuse in handling and shipping. This guarantee does not apply where the goods have been tampered with or when repairs have been attempted by other than a Peachtree Marketing authorized repair station. Our obligation is limited to servicing of this equipment only and we cannot undertake any liability whatsoever. Where damage is found to be other than manufacturing defects in material or workmanship the equipment will be repaired and charged for.

Returns

All sales are final and no credit will be allowed for merchandise returned to Peachtree Marketing without prior authorization. Peachtree Marketing reserves the right to levy a 15% restocking charge on returned merchandise as a charge for handling of the goods. All goods must be returned in the original packaging and in the original condition. All returns must be shipped prepaid by the customer.

For goods, which are defective due to faulty material or workmanship, we will either replace or credit the account: If a credit is requested then a credit will be issued. If a replacement is requested, replacements will be shipped at no charge provided the value of the replacement is greater than \$50.00 net. If the customer specifies neither a replacement nor credit then a replacement will be issued provided the value of the replacement is greater than \$50.00 net. If the replacement is less than \$50.00 net, we will hold the replacement until the next order or backorder is shipped. Please note that Peachtree Marketing will not be responsible for the damage of any goods while in the possession of the store. If products are received in good condition then it is the responsibility of the store if damage to the product occurs after the receipt of the goods. If a store requires assistance in refurbishing goods then we will be glad to cooperate but a reasonable charge will be assessed.

Terms and conditions are subject to change without prior notice.

MISTAKES DO HAPPEN. Typographical, photographic, pricing, and editing errors in our catalogue, flyers, and website are unintentional and we reserve the right to correct them.